

**COMMONWEALTH**  
**of VIRGINIA**  
*Department of Information Technology*  
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**PRODUCT SAFETY HAZARD RECALL**

To: MIS Directors

From: Leslie Carter, Acting Director  
Department of Information Technology

Re: American Power Conversion Recalls Back-UPS CS Models - Potential Overheating and Fire Hazard

Date: January 16, 2003

On January 14, 2003 American Power Conversion (APC), in cooperation with the Consumer Product Safety Commission, announced a voluntary recall of two models in its Back-UPS® CS uninterruptible power supply (UPS) line due to potential safety issues that may result in overheating and represent a potential fire hazard. The total number of affected devices being recalled in the United States is approximately 900,000.

DIT has been cautioned that there may be a significant number of these units in service throughout the Commonwealth. Details of the safety recall with models and serial numbers of the units affected are available in the full press release posted at the APC site (<http://www.apc.com/rely/index.cfm>). At the site, there also are instructions to assist you in determining if you have any of the affected units in service and procedures for registration, return and replacement of the defective devices.

If you have any APC UPS devices in service, we urge you to take immediate steps to assess the situation and take appropriate action.